


## ANGUS GLOBAL QUALITY POLICY

ANGUS Chemical Company makes the best perform better. We recognize the paramount importance of our customers. We are committed to continually improve the effectiveness of the ANGUS Quality System to help our customers make their best better. This will be achieved through the implementation of our quality objectives.

ANGUS will continually improve by:

- Identifying and removing the causes of non-conformances; and ensuring that all quality, statutory and regulatory requirements are met
- Forming quality relationships with our customers through open communication to understand their requirements and expectations, and through commitment to optimize ANGUS capabilities to meet customer requirements
- Identifying and applying appropriate statistical methods to maximize performance of our processes and to eliminate non-conformances and inefficiencies
- Supporting continual improvement in the capabilities of our employees through training, personal development and recognition
- Operating in a safety-oriented and environmentally responsible manner
- Establishing quality requirements and agreements with our suppliers to facilitate maximum ANGUS product performance



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