

ANGUS GLOBAL QUALITY POLICY

ANGUS Chemical Company recognizes the importance of consistently delivering high-quality products and services to our customers. That is why we are committed to continually improving the effectiveness of the ANGUS Quality System through the implementation of our quality objectives across every aspect of our global organization.

ANGUS will continually improve by:

- Identifying and mitigating the causes of non-conformances; and ensuring that all quality, statutory and regulatory requirements are met
- Forming quality relationships with our customers through open communication to understand their requirements and expectations, and through commitment to optimize ANGUS capabilities to meet customer requirements
- Identifying and applying appropriate listening systems and methods to maximize performance of our processes and to effectively mitigate non-conformances and inefficiencies
- Supporting continual improvement in the capabilities of our employees through training, personal development and recognition
- Operating in a safety-oriented and environmentally responsible and sustainable manner
- Establishing quality requirements and agreements with our suppliers to facilitate maximum ANGUS product performance



David Neuberger
President and Chief Executive Officer
ANGUS Chemical Company

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